



MODEL FORM OF WITHDRAWING FROM THE AGREEMENT

(this form is to be filled in and sent only if you wish to withdraw from the contract)

.....
.....
.....
.....

Client's name and surname
Client's address

Totobi Sp. z o.o. [Ltd.],
31-273 Krakow,
4/53 Batalionu "Skała" AK St.,
totobi.pet
totobi@totobi.pet

Declaration of withdrawal from a distance contract or offsite business premises

I/We (*)..... hereby inform about my/our(*) withdrawal from
the sales contract of the following things(*)
the delivery contract of the following things (*)
contract for the work consisting in the performance of the following things / for the provision of the following
service(*)

Contract conclusion date/ receipt(*).....

Order number(**).....

.....
Legible signature of the Customer (-s)
(if the form is sent in paper version)

- In the case of Cosmetic Products, due to the nature of the purchased Goods, the Customer does not have the right to withdraw from the contract, if:

- a) the packaging of the Product was opened after the delivery, and the opening of the packaging means that the Product cannot be returned due to the health protection or hygiene reasons;
- b) if the purchased Product was manufactured for the Customer's individual order in accordance with his instructions.

(*) Delete as applicable.

(**) Providing the indicated data is not mandatory, however, it will facilitate and speed up the refund process.

